



Jeeves e-Commerce

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Jeeves e-Commerce is designed for B2B companies that wants to let their customers make purchases on the web. With Jeeves e-Commerce you offer better service, get better exposure for your products and set free time for your sales force.

Jeeves e-Commerce allows customers to make orders themselves and get an overview of available products and their customer-specific prices. Since the webshop is completely integrated with Jeeves Enterprise all necessary information and functionality in the ERP system is also available in the webshop.

Jeeves e-Commerce has full support for handling company groups. It is also possible to sell complex and custom-configured products over the web by connecting Jeeves Configurator.

All necessary information in Jeeves is available in the webshop:

From the item table, control which products are shown in the webshop:

Create item and web descriptions directly from the Jeeves item table:

Specify an item image directly from the Jeeves item table:

Show the stock balance directly from Jeeves:

Control which stock balance is displayed, by connecting warehouse to user in Jeeves Enterprise:

All price functionality in Jeeves available in the webshop:

Less administration since no need for double entries.

Less administration and shorter lead times since it is quick and easy to publish items in the webshop directly from Jeeves Enterprise.

Since all publishing is controlled from the item table, an ordinary Jeeves user can manage all administration.

Since everything is done in the same system, administration is kept to a minimum, which also demands less training since expert knowledge is not needed.

Always the correct stock balance without making any special connections. Provides excellent service to the user with little work invested.

Better customer service since stock balance is correct for each customer. Possible to control which warehouse the order will be placed against.

No pricing errors and the customer always sees a correct and customer-specific price.



Jeeves

Click on a price to see if there are tiered prices and any discount:	Automatic management of price information to customers. Provides better customer service and reduces the number of price inquiries to customer service.
Create links to accessories in Jeeves:	Information on accessories shown in the same screen and revenue increases since more sales per order. Links can be made by regular Jeeves users.
Multiple delivery addresses per user:	Delivery addresses are retrieved from Jeeves and the customer chooses which one should be used. Better customer service and fewer delivery problems because delivery addresses are correct.
Calculate delivery date from stock balance:	Possible to choose to split an order to get items within the shortest delivery time or get the entire order in one delivery. Easier for the customer to get an overview and know when to expect deliveries.
Link customer to an item in Jeeves to offer customer-specific items (e.g. branded items):	The customer sees only their customer-specific items. Good customer service with high level of automation.
Managing company groups:	Create relationships and define rights in Jeeves, a function that suits companies with many subsidiaries and a centralized administration.
See open invoices and invoice history:	Possibility to view invoices means customer service receives fewer invoice queries.
Possible to connect to sales configurator:	Also possible to sell complex, custom-configured products on the web. Reduces cost of sales when selling complex products.
Control language from user profile:	Item information retrieved in the right language directly from the item table.
Statistics:	Possibility to analyse user behaviour provides traceability and knowledge.
User interface template:	Choice of user interface. Jeeves e-Commerce is supplied with an open and customizable interface template, but it is also possible to create a completely new interface. Makes it possible to get started with the webshop quickly and at a low cost.
Create templates for purchases:	Better customer service since it is easy to manage repeat orders.